

Terms and conditions – September 2017

PRIVATE OUT-PATIENT CONSULTATION

Outpatient fees depend on duration of appointment, but are based on a rate of £270 for a 40 minute new consultation and £175 for a 20 minute follow up visit. These fees include the consultation and also all reasonable administration relating to it (including prior review of relevant medical reports, clinic letter report, review of any investigations ordered, and liaison with referring doctor/s). The fee does not include the cost of investigations such as blood testing or neuro-imaging. If you would prefer a longer appointment this can be provided: please discuss your requirements with the secretary, who will be able to assist.

Dr Heaney is happy to undertake formal telephone consultations. Depending on complexity, these will usually be charged at a rate of £50-150 to include the necessary review of notes, time of the appointment and associated administration (usually including preparation of telephone consultation report). If a telephone consultation is preferred, please contact his secretary to arrange a mutually convenient time. However, it is recommended that more detailed discussions about clinical care or results of investigations are undertaken during formal follow up appointments.

Dr Heaney is happy to discuss straightforward matters or clarifications arising from the appointment by telephone, and such telephone consultations will not be charged.

Dr Heaney understands that it may be necessary on occasions to cancel or postpone appointments and will make every effort to accommodate you in such situations, but requests that adequate notice is provided (1 working day or more) to avoid incurring room charges for which he is personally liable (£50 per hour or part).

PATIENTS COVERED BY MEDICAL INSURANCE

Please understand that you are being seen for a private appointment and your Insurance provider will be contacted for payment. Should they not cover the full amount of my treatment you will be responsible for settling any outstanding amounts.

SELF PAYING PATIENTS

You will be responsible for the account and payment may be requested in advance if full costs are known or immediately after my treatment.

FOR ALL PATIENTS

There is no direct access to the NHS from a private appointment.

The consultant's fees are separate to the invoices you may receive from the Hospital for tests or procedures carried out.

Dr Heaney's accounts are managed by Medical Billing & Collection, Bell Lane Office Village, Bell Lane, Little Chalfont, Bucks HP6 6GL; Tel. 01494 541862. All account enquiries and payments should be addressed to them directly. Dr Heaney operates as a limited company, DCH Neurology Ltd.